Quality Policy

COVENT AS

February 05, 2025

Scheduled review of this policy within 3 years

At COVENT AS, we are experts in the design, manufacturing and assembly of rotary heat exchanger wheels and air handling units that we distribute to markets all over the world, and we are firmly convinced that it is our duty and our responsibility to provide durable, flexible, efficient and reliable equipment and services, which meet and exceed applicable regulations and customer requirements and expectations.

These commitments are led by senior management and are tailored to the purpose and context of the organization and the needs and expectations of stakeholders.

Our quality policy is based on the following principles and commitments:

1. The **continuous improvement** of both the products and services provided to the customer and our internal processes and the Management System.
   Likewise, the establishment and planning of Quality objectives, as well as other actions that are managed though specific plans, provide the necessary support to support continuous improvement.

2. Compliance **with the requirements**, both legal and regulatory and any other requirement that we have voluntarily subscribed to.

3. The **promotion of awareness, training and participation** of our workers with the aim of fostering the culture of commitment to the Quality of our products and services by all of them, with whom this policy is also shared.

4. Collaboration **with our Stakeholders**
   - Collaboration with our suppliers allows us to implement improvements throughout the value chain of the product and service.
   - Collaboration with our customers makes it easier for us to design products and services tailored to their expectations.
   - Participation and collaboration with associations allows us to take advantage of synergies with companies in the sector and learn About technological advances.

5. The focus on the **consumer health and safety** is a priority for our company, which is why we guarantee that all our products meet the highest standards of quality and safety, thus minimizing any risk for both installers and maintainers and end users.

6. The **measurement and periodic evaluation** of compliance with this policy and the management system, which is based on:

- The annual development of objectives, based on continuous improvement, and the regular monitoring oof our progress towards achieving them.
- Conducting regular audits to evaluate our processes and practices.

This policy is approved by senior management and is reviewed periodically to ensure its relevance and effectiveness, and as a sign of our commitment to the continuous improvement of our performance. All employees assume personal responsibility for complying with this policy and the management and those responsible for the different areas have an additional responsibility to promote it and encourage its compliance.

This policy ultimately aims for the active pursuit of excellence in each and every department of the company by the people who make them up.

To demonstrate these commitments, we are making this policy public in its 1st edition, with a revision date of February 05, 2025.

Juan Silvera
Managing Director
Covent AS